

ORIGINAL  
ARIZONA CORPORATION COMMISS.

## UTILITY COMPLAINT FORM

4720

Investigator: Guadalupe OrtizPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinionNo. 2006 - 50640Date: 3/27/2006Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By:

Paul

Costello

Account Name:Home: [REDACTED]Street:Work:City:CBR:State:

AZ

Zip: [REDACTED]is:Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:Contact Phone: [REDACTED]Nature of Complaint:

Docket # E-01345A-05-0816

3/27/2006-Customer Called OPPOSED to Rate Increase for APS.

Customer claims a major portion of the Increase being requested to do to Lack of Preventative Maintenance. Customer feels if APS would service equipment on a regular basis instead of waiting until it is ready to go out, they would save monies

Customer also indicated APS intentionally schedules all maintenance during Summer, when electricity is more expensive, customer feels the customer's of APS should not be responsible for their failure to maintain their equipment.

\*End of Complaint\*

Utilities' Response:

n/a

\*End of Response\*

Investigator's Comments and Disposition:

3/27/06- Your opinion regarding the rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. The Commission will consider your comments before a decision is rendered in this case.

CLOSED

\*End of Comments\*

Date Completed: 3/27/2006Opinion No. 2006 - 50640RECEIVED  
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